

Thank you for choosing Vinyl Window by Gibbs!

We are proud to offer a Limited Lifetime Warranty on all of our vinyl frames, sashes, working parts, and insulated glass units.

WARRANTY PERIOD

All warranty periods accrue from the date of the manufacturer of the product. Vinyl Windows by Gibbs extends the following limited, lifetime warranty to the original purchaser or the homeowner to whom the warranty has been properly transferred to.

WHAT IS COVERED IN THIS WARRANTY:

Upon timely notice from you during the applicable warranty period, Vinyl Windows by Gibbs will either repair, replace, or refinish (at Vinyl Windows by Gibbs' sole discretion) components that are needed to correct any of the following conditions if directly caused by a manufacturing defect in the product (as determined by Vinyl Windows by Gibbs) provided that the product has been subjected to normal use and properly maintained.

TRANSFER OF WARRANTY:

This warranty is transferable from homeowner to homeowner if transferred properly. To transfer this warranty from homeowner to homeowner, the office must be notified and provided with the new homeowner's name and phone number. Vinyl Windows by Gibbs will automatically extend the limited, lifetime warranty coverage to the new owner(s) of the home.

VINYL: LIMITED LIFETIME

Vinyl Windows by Gibbs warrants that the vinyl sash and frame will be free from defects such as cracking, peeling, flaking, or blistering.

GLASS: LIMITED LIFETIME

Vinyl Windows by Gibbs warrants that the glass of your product is free from accidental glass breakage (at Vinyl Windows by Gibbs' sole discretion) including tempered and obscured glass.

SCREENS: LIMITED LIFETIME

Vinyl Windows by Gibbs warrants that screens are warranted defects in material (frame of the screen only). Vinyl Windows by Gibbs will either repair or replace (at Vinyl Windows by Gibbs' sole discretion).

LABOR: LIMITED LIFETIME

Vinyl Windows by Gibbs will, at its discretion, repair or replace any defective part or component at no charge to you as long as you own or occupy the home (or the transferred homeowner(s)) in which the product was installed.

MOVING PARTS:

Moving parts (such as balances that are used on double-hung windows and locking mechanisms that are used on all windows and patio doors) are warranted against manufacturing defects that significantly impair their operation and usage.

PRODUCT CHANGES:

Vinyl Windows by Gibbs reserves the right to discontinue or change any product it manufactures. Suppose the part or component of the product originally installed is not available and Vinyl Windows by Gibbs determines to make a replacement. In that case, Vinyl Windows by Gibbs shall have the right to substitute each part or component designated by Vinyl Windows by Gibbs to be of equal quality and price.

WARRANTY EXCLUSIONS:

Every effort is made to ensure that your new Vinyl Windows by Gibbs windows and doors remain trouble-free year after year. Of course, some items are beyond Vinyl Windows by Gibbs' control and are not covered by this warranty. The following items are not covered by this warranty:

- Failures due to product modifications or window shading devices (ex: glass tinting, security systems, improper painting or staining, insulated window coverings, etc.)
- Normal wear and tears (ex: natural fading, etc.)
- Damage caused by earthquakes, floods, winds, or other "Acts of God"
- Damage caused by misuse, house settling, or vandalism
- Any costs associated with the use of scaffolding or lifts
- For Vinyl Windows by Gibbs Products with argon gas-filled insulating glass, Vinyl Windows by Gibbs injects the gas at the time of manufacture. The gradual dissipation of inert gas may occur naturally over time and is not a defect. Other than gas loss due to seal failure, the warranty does not cover the gradual dissipation of inert gas or the amount of inert gas remaining in the Vinyl Windows by Gibbs products at any time after manufacture.

CONDENSATION, MOLD, AND MILDEW:

Condensation on the glass is a natural result of excessive moisture in the house and does not indicate a defective product or faulty installation, other than condensation due to seal failure. Maintaining proper household humidity levels may prevent problems such as mold, mildew, and related health risks. In no event shall Vinyl Windows by Gibbs be liable for any damage, including special incidental or consequential damages, resulting from condensation, mold, or mildew. IF YOU BECOME AWARE OF PERSISTENT CONDENSATION ON YOUR WINDOWS, YOU SHOULD TAKE IMMEDIATE REMEDIAL ACTION TO PREVENT WATER, MOLD, AND/OR MILDEW DAMAGE TO YOUR PROPERTY AND POTNTIAL HEALTH RISKS.



Dealer name: Vinyl Windows by Gibbs

PO Box 633

Woodstock, GA 30188

Office: 770-336-6464

info@goingwithgibbs.com

<https://www.goingwithgibbs.com>

Customer Name: _____
(First) (Last)

Order Number: _____

Quote number: _____

Units installed and unit quantities: _____

Address: _____

City: _____ State: _____ Zip: _____

To transfer your warranty or for questions regarding your warranty, call the office at 770-336-6464.